

Company policy

Our holistic corporate philosophy encompasses the following principles of action concerning quality, environmental, health & safety and energy management, serving as guidelines in this respect. They are reviewed regularly to ensure they are appropriate and are updated where necessary. The current version of the company policy is available to KNDS Deutschland employees on the intranet and to interested parties online. Furthermore, this is actively conveyed to employees and their involvement facilitated.

Overall principles of action

The highest possible level of customer satisfaction is our main objective; all our principles of actions are aligned with this goal:

General

- We undertake to comply with all applicable statutory requirements and other obligations that are binding on us.
- All management issues are leadership tasks and therefore fall under the responsibility of executive management. Current requirements for managers and employees are passed on through training programmes.
- Through our Integrated Management System, action programmes and by establishing and reviewing strategic and specific operational objectives, we implement our company policy in daily workflows.
- Necessary resources and information are provided by executive management for establishing, reviewing and achieving strategic and operational objectives. Employees are comprehensively informed and involved in action plans.
- All our planned projects and activities in quality, environmental, energy and health & safety management work is reviewed and assessed using suitable technical and organisational methods so as to ensure that it is effective, that the areas of focus identified are suitable, and that performance is continually improved in the respective areas.
- All resources are used economically and with care. Consumption is monitored and reduced where possible. This is another way in which we purposefully respond to the requirements and expectations of our interested parties.
- The results of improvement measures are recorded, analysed and assessed at regular intervals.

We assign the following principles of action specifically to quality, environmental, health & safety and energy management:

Quality

- Our aim is to have satisfied customers. We achieve this with product and service quality that meets and exceeds the expectations of our customers. Our most important goal is and remains the protection of soldiers on operations.
- We regard the pursuit of zero-defect quality as an obligation for each and every individual – from the CEO to the apprentice.
- Avoiding errors in the first place takes precedence over correcting errors.
- Our guidelines and processes are based on international standards, customer requirements, our expertise and our experience. Knowledge thereof and binding compliance are the basis for our quality.

Environment

- Damage to the environment is avoided by exhausting all options that are technically and organisationally feasible and financially viable. At the same time, this is a deliberate means of contributing to environmental protection.

Energy

- Energy-related performance is to be improved and associated CO₂ emissions reduced in the long term.
- The acquisition of energy-efficient products and services is supported.

Health & safety

- We undertake to avoid work-related injury and illness.
- Health promotion programmes and regular in-company campaigns aim to maintain the good health of our employees.

Risks and opportunities

- A systematic check as to the relevance of quality, environmental, energy and health & safety issues begins early on before the planning phase and includes weighing up opportunities and risks.
- Opportunities identified are implemented as potential for improvement while risks are avoided as far as possible by means of suitable measures.

Once again confirmed by signature in the management manual:

R. Ketzel
- Executive management -